

## **Refund Policy**

You can expect a refund in the same form of payment originally used for purchase, within 30 days of our receiving your returned product.

### **To Return your purchase:**

1. Pack the item(s) securely in the original product packaging, if possible. Please include all paperwork, parts, and accessories. All items must be returned in original condition and with tags attached to ensure refund.
2. If you cannot send your packing slip, please include your order number, billing name, and address with the item(s).
3. Before sending your return shipment, please remove all extra labels from the outside of the package.
4. Send the return package to the following address (unless your packing slip directs otherwise):

California-Hawaii Elks Association  
5450 E. Lamona Avenue  
Fresno, CA 93727-2224  
(559) 255-4531

- All return shipping charges must be prepaid. We cannot accept COD deliveries.
- It is recommended that you use UPS or Insured Parcel Post for your return.
- Keep the Return Tracking Number for your return package to monitor delivery status.
- You can expect a refund in the same form of payment originally used for the purchase, within 30 days of our receiving the returned order.
- Credit for gift returns will be issued to the original purchaser.